

HOT TOPICS THIS MONTH

SBS LAUNCHES INNOVATIVE NYC TRAINING GUIDE

New York City Training Guide



Welcome New York City Training Providers

This is the New York City connection to the Training Providers who are on the Eligible Training Provider List (ETPL) or want to be eligible to receive Individual Training Grant vouchers. This page connects you to resources that will make doing business with the City easier in regards to working with Workforce1 Career Centers, Process Help, and Communication.

New Training Providers	Returning Training Providers
Are you interested in listing your organization and courses online with the ETPL and the NYC Training Guide? Click "New Training Providers" above to learn about the benefits and how to register.	Already registered with the ETPL? Click "Returning Training Providers" above to learn how to update courses so potential students can find your courses through the NYC Training Guide, review guidelines and access forms.

Visit the NYC Training Guide at www.nyc.gov/trainingguide

This online tool, tax-levy funded through the Center for Economic Opportunity, is a jobseeker "Zagat Guide" for career and occupational skill trainings that allows jobseekers to evaluate trainees' course reviews, course completion rates and job placement rates after training. This work is unprecedented both in the state and the nation and NYC hopes to set a high standard for quality and accountability. Board members learned at the March Quarterly meeting about the NYC Training Guide and how it improves the transparency and effectiveness of Individual Training Grant (ITG) investments by ensuring that participants have the information they need to pick quality programs that lead to results. The NYC Training Guide also enables Training Providers to showcase their course offerings through a more customer-friendly interface. The Workforce1 Training team at SBS invites you to explore the NYC Training Guide at www.nyc.gov/trainingguide

Top Ten ITG Funded Occupations

Medical Assistants
Truck Driver, Heavy & Tractor-Trailer
Bus Drivers, School
Nursing Aides, Orderlies & Attendants (CNA)
Bookkeeping, Accounting & Auditing Clerks
Customer Service Representatives
Executive Secretaries & Administrative Assistants
Hazardous Materials Removal Workers
Security Guards
Medical Records & Health Information Technicians

RENOVATED QUEENS WORKFORCE1 CAREER CENTER UNVEILED



Photo of the newly renovated Queens Workforce1 Center

In January, the Queens Workforce1 Career Center completed its much anticipated renovation! Center Manager Paula Bailey commented that the refurbished space does not feel like a traditional government office and that jobseekers are now coming to the Center dressed more professionally – especially those visiting the Center more than once. She noted that the renovation has increased the Center's usable square footage, allowing for enhanced computer lab and conference room space. Ms. Bailey also explained that another welcome aspect to the new space is a better staff layout. Staff now works in closer proximity to each other, and this has led to greater collaboration and synergy across all teams. For a tour of the Queens Workforce1 Career Center, please contact Melinda Mulawka at 212.618.8956.

Location	168-25 Jamaica Avenue, Jamaica, NY 11432
Vendor	DB Grant Associates
Operating Budget	2,724,011
Facility Budget	\$579,289
Size	32,890 sq. ft.

Continued next page

Job Seeker Customer (Annual Numbers)
<i>Registered Jobseekers: 18,218</i>
<i>Front Door Traffic : 44,258</i>
<i>Total Job Placements: 3,620</i>
<i>Median Placement Wage: \$10</i>
Business Customers
<i>Target Sectors: Finance & Insurance and Transportation & Warehousing</i>
<i>Key Accounts: Delta, Astoria Federal, Swissport, Banana Republic and Washington Mutual</i>

WIB AND SBS SUPPORT CUNY’s GREEN ENERGY TRAINING PROGRAM

In mid-March, the WIB and SBS submitted a partnership letter in support of CUNY’s Center for Sustainable Energy G.E.T. @ CUNY proposal to the U.S. Department of Labor’s High Growth Job Training Initiative Grants geared toward the Energy Industry and Construction and Skilled Trades. The G.E.T. (or Green Energy Training) @ CUNY program will expand a current initiative underway at the Center for Sustainable Energy to expand the “green” workforce, in particular focusing on solar panel installers and upgrading workers in the skilled trades. Recent changes in local energy policies, as well as the ambitious PLANYC 2030 plan put forth by Mayor Bloomberg, provide a window of opportunity to prepare and connect jobseekers to the growing “green” jobs in demand. The WIB and SBS have committed to helping CUNY spread the word about G.E.T @ CUNY to employers, jobseekers and other partners, and to support the project’s efforts to outreach and enroll special populations, like veterans, into the program.

WIB WORKGROUP GETS UNDERWAY

At the February Workforce Policy Committee meeting, members established workgroups to explore workforce issues that relate to the WIB’s Strategic Plan, and offer ideas for the Committee to consider for implementation. The first workgroup, the Business Engagement and Member Recruitment Workgroup, met April 2nd to review current Board membership, assess gaps in representation on the Board, and to provide feedback on WIB recruitment materials, such as the member job description. The workgroup members will reconvene over the next few months to discuss potential business leaders the WIB could recruit. We’d like to thank Ed Goldberg for graciously hosting the meeting at Macy’s and Kathy Kearns for agreeing to chair the workgroup, as well as Richard Boyle, Robert Battista, William Bollbach, Sarah Holloway, Michael Flanigan, and Josh Winter at EDC for volunteering their time and actively participating.

WIB SPONSORS NYC ETC's WORKFORCE DEVELOPMENT SUMMIT

On May 2nd, the NYC Employment and Training Coalition (NYC ETC) will host their inaugural Workforce Development Summit, Keeping New York Competitive. The WIB is excited to be a partner and support this summit and one of its workshops related to sector initiatives. “Keeping New York Competitive,” will focus on a full range of issues developed into five content tracks:

- Keeping NYC Competitive
- Sector Trends and Strategies
- Employers and Their Needs
- Emerging Workforce/Youth
- Leveraging Resources & Partnerships

Additional topics will include prisoner re-entry issues and adult education strategies.

The Summit will begin on May 1st with the Opportunity Awards evening reception, where key leaders in the workforce development community will be honored for their work. To learn more, please visit www.nycetc.org or contact Rebecca Brown at rbrown@nycetc.org.

GEARING UP FOR NYC LADDERS FOR LEADERS 2008

NYC Ladders for Leaders (formerly Boys Reach, Girls Reach & CAPITAL programs) is a dynamic program that offers high school and college students the opportunity to participate in summer internships with corporations and private businesses in New York City. Participants receive pre-employment training before starting their seven-week summer internships, and attend regular workshops throughout the summer. On April 4th, several WIB members, including Horace Barker, Reg Foster, Bill Abramson, and Arnold Dorin, attended a breakfast, hosted by Young and Rubicam and DYCD, to learn more about the program. If you would like a summer intern for your firm please contact Daphne Montanez, Director of Corporate Relations at NYCLaddersForLeaders@dycd.nyc.gov.

Upcoming WIB Meetings
 May 22, 2008
 Workforce Policy Committee

For more information on any of these topics please contact:
 Melinda Mulawka at mmulawka@sbs.nyc.gov